

# JOYCE SOLUTIONS

## SERVICE OVERVIEW

### IQ

#### Save Money & Drive Business Growth With Comprehensive Capacity Management & Auditing

Inefficient use of your data centre infrastructure can lead to poor planning, project delays and inaccurate budgeting, limiting business flexibility and growth. IQ puts you back in control with accurate, forensic knowledge of your critical environment.

Through detailed information on rack availability, density and usage, we'll show you how to reduce wastage and ensure your data centre is operating at optimum efficiency — saving you time and maximising returns for your business.



### WHAT IS IQ?

JSC IQ provides ongoing, comprehensive capacity management, connectivity management and auditing of your data centre infrastructure.

In today's dynamic business world, demands on the resources and capacity of our data centres are rapidly increasing. Accurate capacity planning is crucial to ensuring your infrastructure has the ability to meet these changing needs — both today and in the future.

Through regular site visits and detailed data reports, we provide complete, up-to-date visibility of your critical environment, from your largest rack space to the last port in your panel. Helping you to plan effectively, save money, reduce risk, and increase efficiency in your operations.



### WHAT'S INCLUDED?

- ◀ **Meticulous Data Reporting**  
Port-by-port usage information for every patch panel, PDU outlet and U position in your data centre, delivered in a simple, editable and easy-to-use format.
- ◀ **Monthly Management Reports**  
Regular summary reports on overall rack usage, power usage, issues or observations, and advance planning requirements.
- ◀ **Regular Site Visits**  
Our team of highly experienced data centre engineers will conduct regular site visits to update information, report any changes, and address issues or areas of concern.



IQ

# HOW CAN IQ HELP YOUR BUSINESS?

## 01 PLAN EFFECTIVELY

With IQ, you can plan all your cable routes and patching in advance, minimising confusion and haphazard port usage.

## 04 SAVE TIME & MONEY

Clear visibility allows detailed planning and preparation, reducing unnecessary work visits and saving you money.

## 02 GET COMPLETE VISIBILITY

Eliminate guesswork with detailed, up-to-date information on the availability, usage and density of your racks and infrastructure.

## 05 INCREASE ROI

Maximise returns by utilising excess capacity and ensuring your infrastructure is functioning at optimum efficiency.

## 03 DRIVE BUSINESS GROWTH

Facilitate successful business change with effective planning, accurate budgeting and speedy project deployment.

## 06 EASY ONBOARDING

Get started quickly with our three-step data centre discovery process — simple, efficient and hassle-free.

# WHAT OUR CLIENTS SAY



*"I have used Joyce Solutions services a number of times over the past 4-5 years including structured cabling works, Data Centre design, consultancy and server relocation services. Each and every time the works have been completed on time and budget, and without issue. The team takes responsibility for all work packages meaning that the customer can relax, safe in the knowledge that the works are completed without issue and to the highest standards."*

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Project Manager, Prudential



*"JSC delivers an excellent and proactive service delivered to short timescales and to exacting standards. We recognise JSC's services as a rare exception to our internal approach to delivery."*

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Mid-Range Systems Manager, Banking



*"Ranging from full data centre roll out to adhoc moves and changes, JSC have consistently provided exceptional delivery on various network / data centre program works that I have been involved in."*

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Network Manager, Insurance

